GENESIS DIGITAL KEY 2 USER GUIDE FOR APPLE

Upgrade your car access to a new level of luxury with Digital Key 2 for Apple. With cutting-edge technology and advanced security measures, you can now unlock and start your car using your iPhone and Apple Watch.

This user guide will deliver how to manage your Digital Key 2 journey.

Before start, please check the table below showing which Digital Key 2 services are available with your Apple iPhone and Apple Watch.

Digital Key 2		Digital Key 2 Touch
✓ iPhone 11	✓ iPhone 13 Pro	✓ iPhone XS
✓ iPhone 11 Pro	✓ iPhone 13 Pro Max	✓ iPhone XS Max
✓ iPhone 11 Pro Max	✓ iPhone 14	✓ iPhone XR
✓ iPhone 12	✓ iPhone 14 Pro	✓ iPhone SE 2nd Gen.
✓ iPhone 12 Mini	✓ iPhone 14 Pro Max	✓ iPhone SE 3rd Gen.
✓ iPhone 12 Pro	✓ Apple Watch Series 6	✓ Apple Watch SE
✓ iPhone 12 Pro Max	✓ Apple Watch Series 7	✓ Apple Watch Series 5
✓ iPhone 13	✓ Apple Watch Series 8	
✓ iPhone 13 Mini	✓ Apple Watch Ultra	

If you are owner of the compatible Genesis model and use a one of the devices from the table above, your journey with Digital Key 2 is already on the right track. (Digital Key 2 service is available only with GV60 23 Model Year.)

CONTENTS

DISCLAIMER

The information contained in this user manual is for general guidance on Genesis Digital Key 2. Given the changing nature of content, software and feature, and the inherent hazards of electronic communication, there may be delays, omissions or inaccuracies in information contained in this user manual. We are not responsible for any damages, direct or indirect, arising from the use or inability to use the Digital Key 2 service, including but not limited to lost profits, business interruption, or personal injury.

GENERAL INFORMATION

✓   Digital Key 2 is available with a limited Genesis model only (GV60 Model year 23).
✓   2 Fob keys must be inside of the vehicle during the key registration procedure.
✓   For key sharing case, the vehicle must be on a location where Genesis Connected Services is available.
✓   Once a key is registered, the key works on a location even where Genesis Connected Services is not available.
✓   Sharing key between devices in different countries is also available, if the device has a connectivity with mobile network, roaming network or WiFi. But in any case, the vehicle must be on a location where Genesis Connected Services is available during the key sharing.

1. INTRODUCTION

In order to use the Digital Key 2 service, you must register your vehicle with Genesis Connected Services (GCS) mobile application first. Downloading GCS App is always available from the Apple AppStore.
If you don't have the App, you can check the quick guide below.

I.   Download and install GCS App from the Apple AppStore
      (Scan the QR code on the right side)
II.   Login to the App with your Genesis Account
      (If you don't have one, you can create a new account through the App.)
III. Register your vehicle with the GCS App
      (Registration procedure requires inserting VIN and SMS authentication)
IV.   Once the registration is completed, you will see your vehicle on the App
V.   Select your registered Genesis vehicle on the initial page
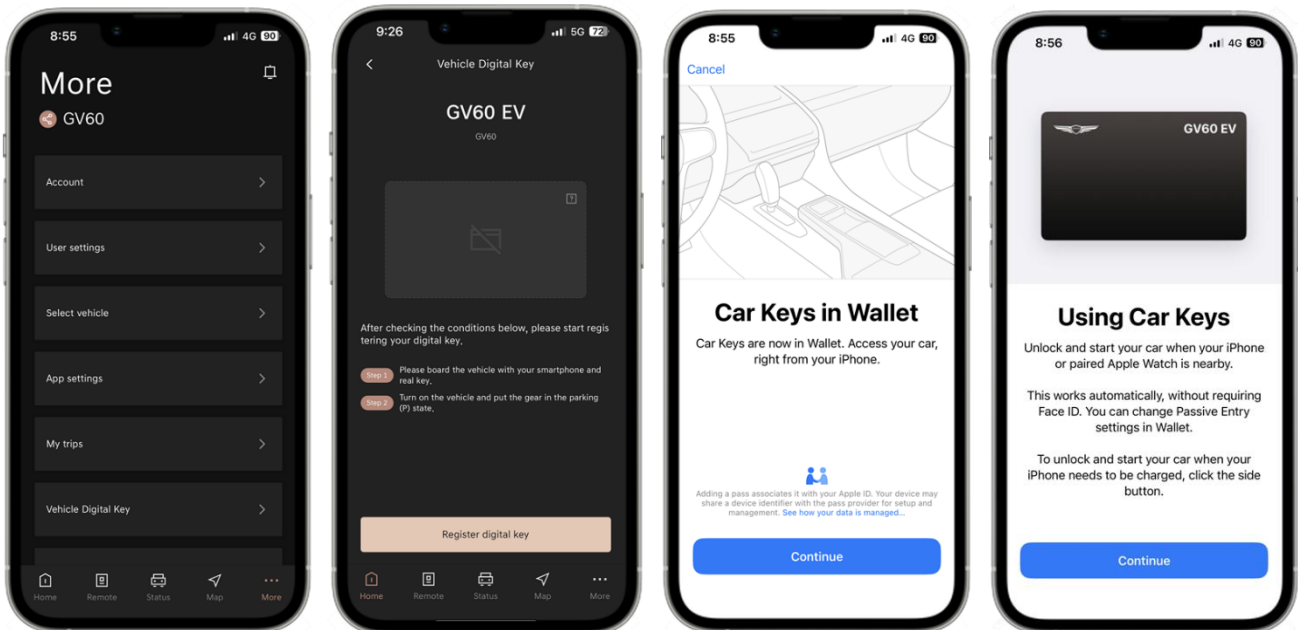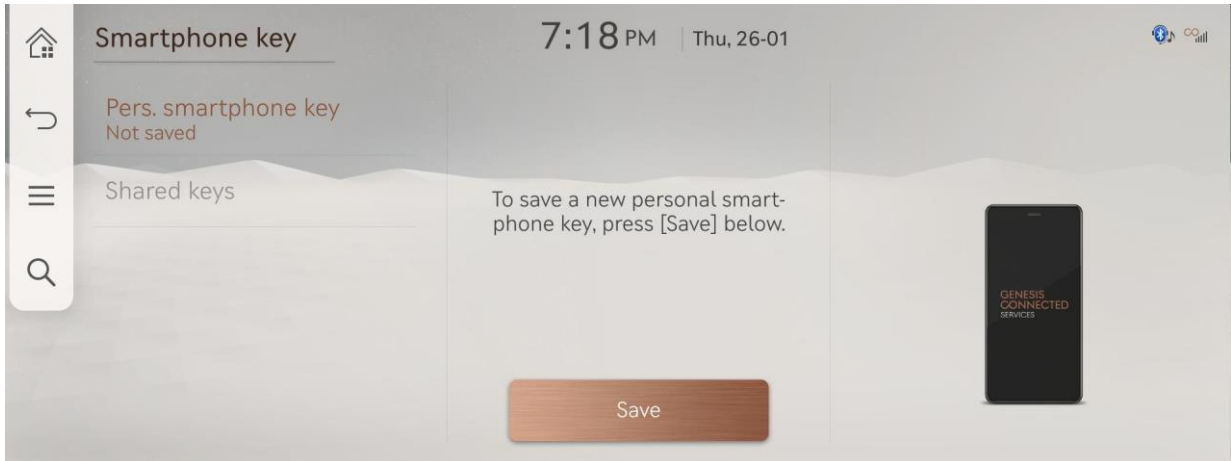VI.   Now, enjoy the App with your Genesis vehicle

Apple AppStore

2. KEY REGISTRATION – I. GCS MOBILE APPLICATION (DIGITAL KEY 2)

Using GCS App is the simplest way to register your Digital Key with your iPhone device.

To register and use the Digital Key on your iPhone and Apple Watch,
You need:

I.   (Device) Open GCS App
II.   (Device) Select 'Vehicle Digital Key' in 'More' Menu
III. (Device) Push the 'Register digital key' button on the page
IV.   (Device) Push the 'Continue' button on the 'Car Keys in Wallet' page
V.   (Vehicle) Push the 'Save' button from the display screen from your Genesis vehicle.
      (Settings → Vehicle → Digital Key → Smartphone Key → Pers. Smartphone Key)
VI.   (Device) Complete the key registration progress

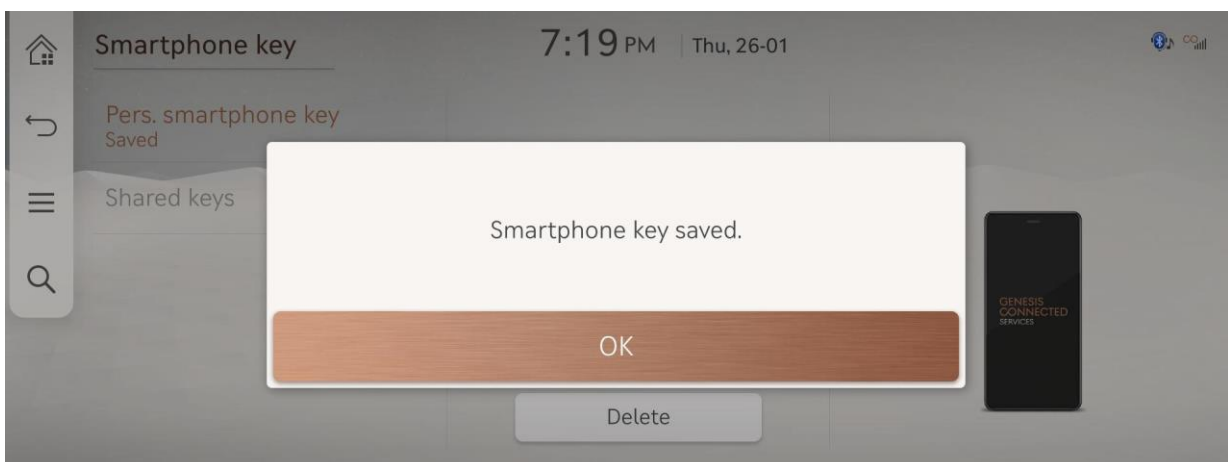## 3. KEY REGISTRATION – II. GCS MOBILE APPLICATION (DIGITAL KEY 2 PLUS)

If your device supports only Digital Key 2 Plus using NFC (Near-Field Communication), please try to follow the instructions below.

I.   (Device) Open GCS App
II. (Device) Select 'Vehicle Digital Key' in 'More' Menu
III. (Device) Push the 'Register digital key' button on the page
IV. (Device) Push the 'Continue' button on the 'Car Keys in Wallet' page
V.   (Device & Vehicle) Put your device on the wireless charging pad (Ⓐ) in your Genesis vehicle
VI. (Vehicle) Push the 'Save' button from the display screen from your Genesis vehicle.
     (Settings → Vehicle → Digital Key → Smartphone Key → Pers. Smartphone Key)
VII. (Device) Complete the key registration progress

Ⓐ: Put your device on this charging pad

※ During the registration progress, your device must be on the wireless charging pad until you see the result message from the in-vehicle display screen (AVNT) as example below.
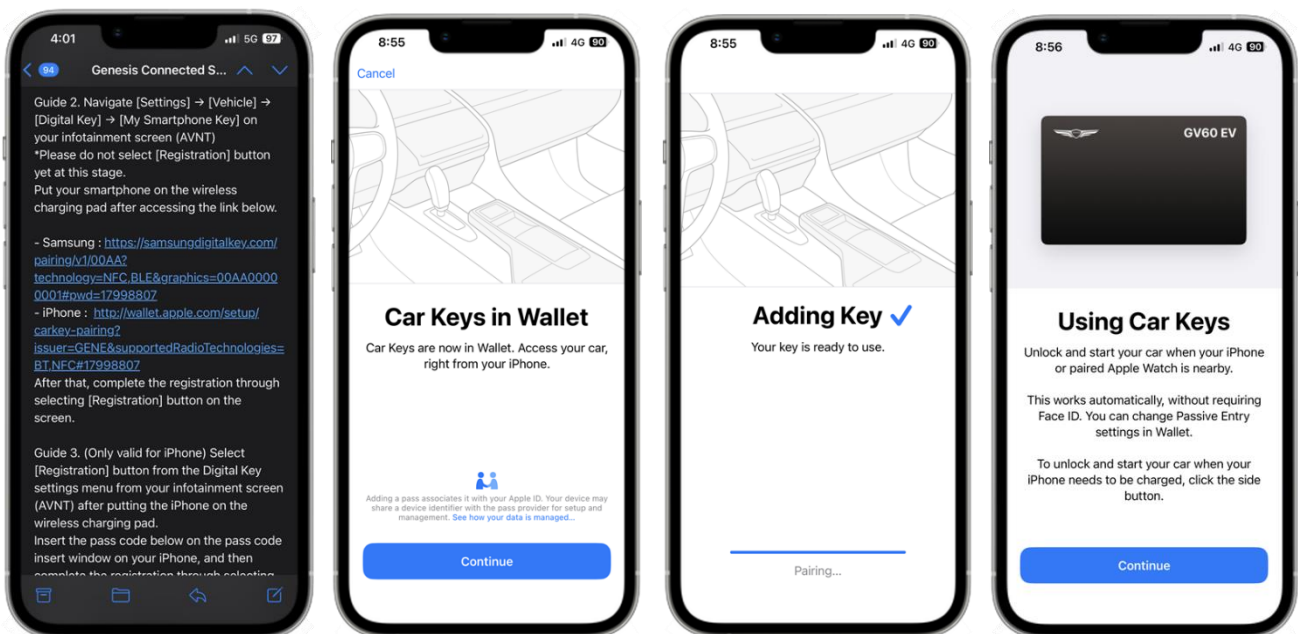
4. KEY REGISTRATION – III. URL LINK (DIGITAL KEY 2)

Another way to register Digital Key is using URL link from the e-mail.

Genesis Digital Key 2 System sends you an e-mail including instructions and URL containing vital information about key registration. Once you click the URL on your smartphone, key registration will be started

- I.   (Device) Check your e-mail box on your iPhone
- II.   (Device) Click the URL for Apple
- III. (Device) Push the 'Continue' button on the 'Car Keys in Wallet' page
- IV.   (Vehicle) Push the 'Save' button from the display screen from your Genesis vehicle.
         (Settings → Vehicle → Digital Key → Smartphone Key → Pers. Smartphone Key)
- V.   (Device) Complete the key registration progress

5. KEY REGISTRATION – IV. URL LINK (DIGITAL KEY 2 PLUS)

Another way to register Digital Key is using URL link from the e-mail.

Genesis Digital Key 2 System sends you an e-mail including instructions and URL containing vital information about key registration. Once you click the URL on your smartphone, key registration will be started

- I.   (Device) Check your e-mail box on your iPhone
- II.   (Device) Click the URL for Apple
- III. (Device) Push the 'Continue' button on the 'Car Keys in Wallet' page
- IV.   (Device & Vehicle) Put your device on the wireless charging pad (Ⓐ) in your Genesis vehicle
- V.   (Vehicle) Push the 'Save' button from the display screen from your Genesis vehicle.
         (Menu location: Settings → Vehicle → Digital Key → Smartphone Key → Pers. Smartphone Key)
- VI.   (Device) Complete the key registration progress

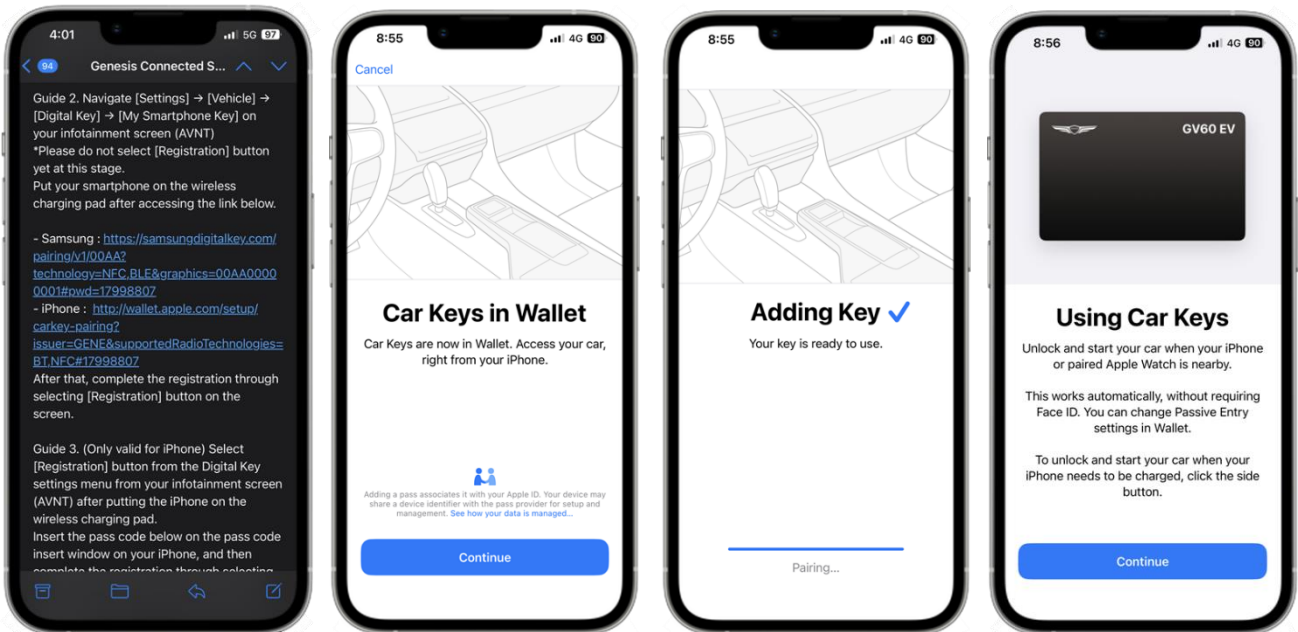Ⓐ: Put your device on this charging pad

6. KEY REGISTRATION – V. PIN CODE (DIGITAL KEY 2 PLUS)

For Apple iPhone case, using received 'Pass Code' from the Genesis Digital Key 2 system is also available as below.

I. (Device) Check your e-mail box on your iPhone
II. (Device) Check the 'Pass Code' from the Digital Key 2 Service Guide E-mail
   *Recommendation: Write down the code on a paper
III. (Device) Push the 'Continue' button on the 'Car Keys in Wallet' page
IV. (Device & Vehicle) Put your device on the wireless charging pad (Ⓐ) in your Genesis vehicle
V. (Vehicle) Push the 'Save' button from the display screen from your Genesis vehicle.
   (Menu location: Settings → Vehicle → Digital Key → Smartphone Key → Pers. Smartphone Key)
VI. (Vehicle) Vehicle will ask you to put the pass code on your device
VII. (Device) Insert pass code
VIII. (Device & Vehicle) Put your device on the wireless charging pad (Ⓐ) again
IX. (Device) Complete the key registration progress

Ⓐ: Put your device on this charging pad

7. KEY SHARING - I. WHEN YOU SHARE YOUR DIGITAL KEY

Key sharing is the one of the powerful features which Digital Key 2 provides. You can share your registered key with somebody having a device supporting Digital Key 2 or Digital Key 2 Plus.
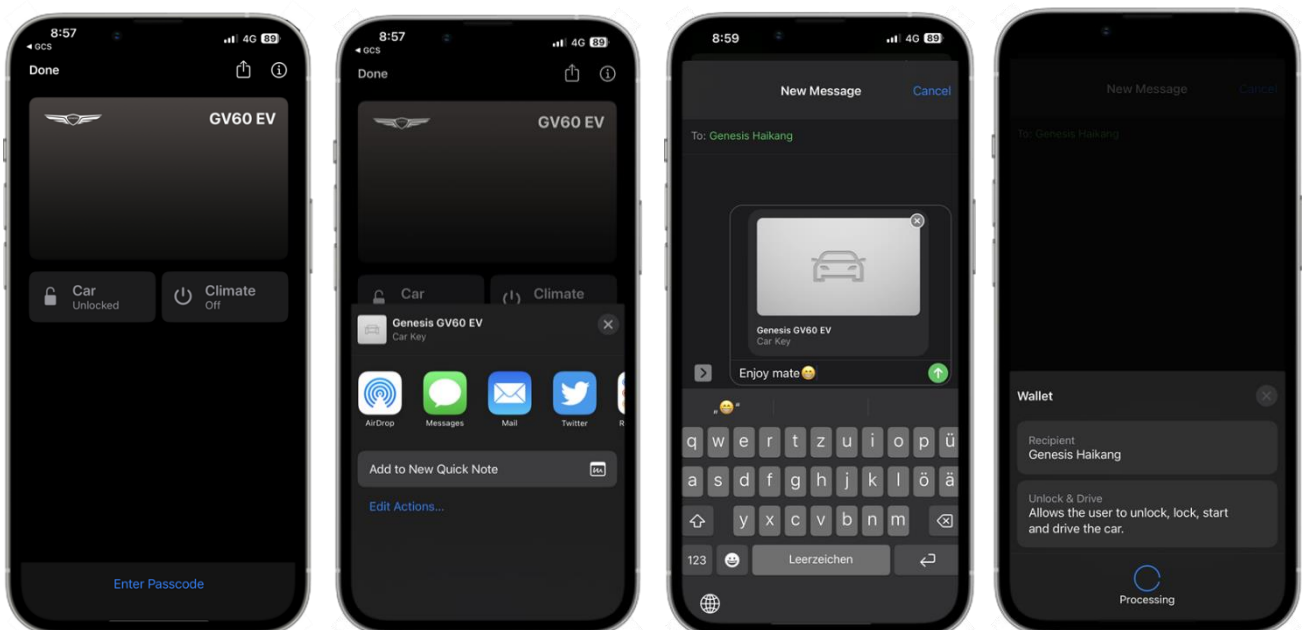
To share the Digital Key on your iPhone and Apple Watch,
You need:

I. (Device) Open GCS App and push the 'Digital Key Management' button in 'Vehicle Digital Key' menu
II. (Device) Press ⬆ button on the top from the main page showing your registered key
III. (Device) Select a sharing option
IV. (Device) Configure key permission through 'Access Level' and 'Activation Code'

Unlock & Drive	Unlock Only	Valet
Unlock, lock, start and drive without restrictions	Only door control including tailgate is permitted	Unlock, lock, start and drive with a restriction such as limited time period.

[Access Levels for key sharing]

V. (Device) Choose your recipient through either inserting mobile phone number or selecting a contact from your contact list.
 *Using SMS case will ask you whether you want to use the 'Activation Code' as a security measure
VI. (Device) Authenticate either with your current passcode from the iPhone or with FaceID
VII. (Device) Once the message for sharing key is sent, you will be a new icon 🔑 on the main page
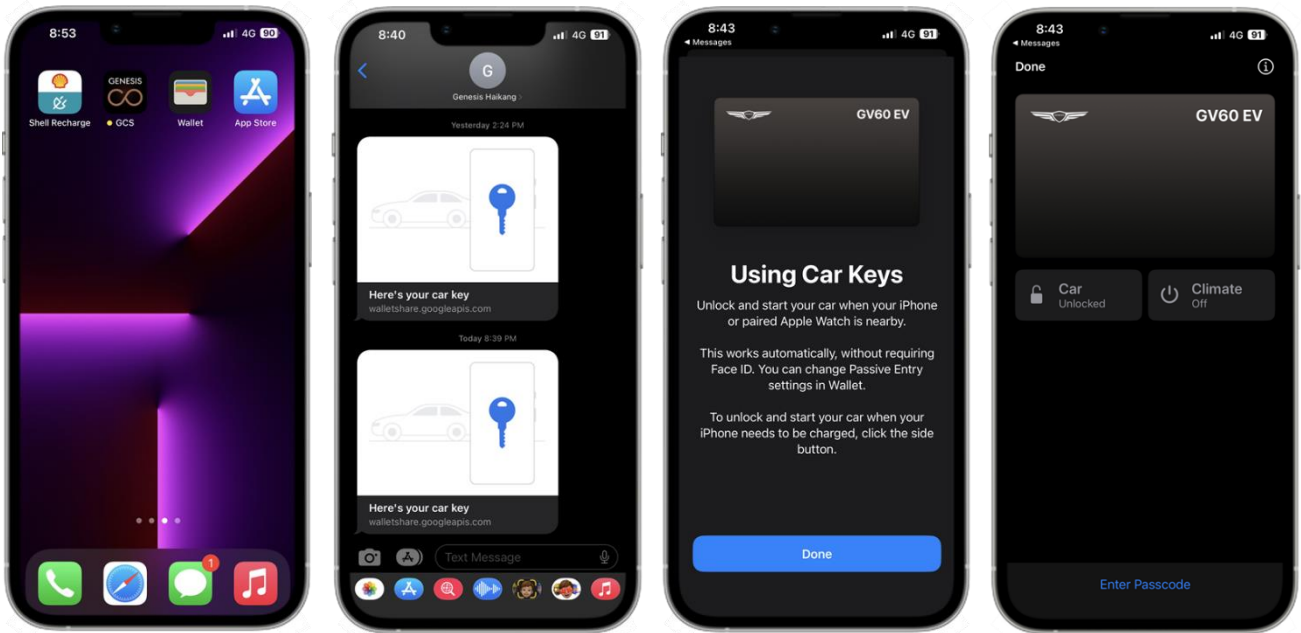

8. KEY SHARING - II. WHEN YOU ARE SHARED

If somebody shares a registered Digital Key with you, follow the instructions below.

To register a shared key with your device,
You need:

I. (Device) Open the received message (iMessage, SMS, AirDrop, E-mail or Twitter)
II. (Device) Select the received message (link)
III. (Device) Insert 'Activation Code' which the original key owner configured, if required
IV. (Device) Proceed key registration process (The device must be connected with internet)
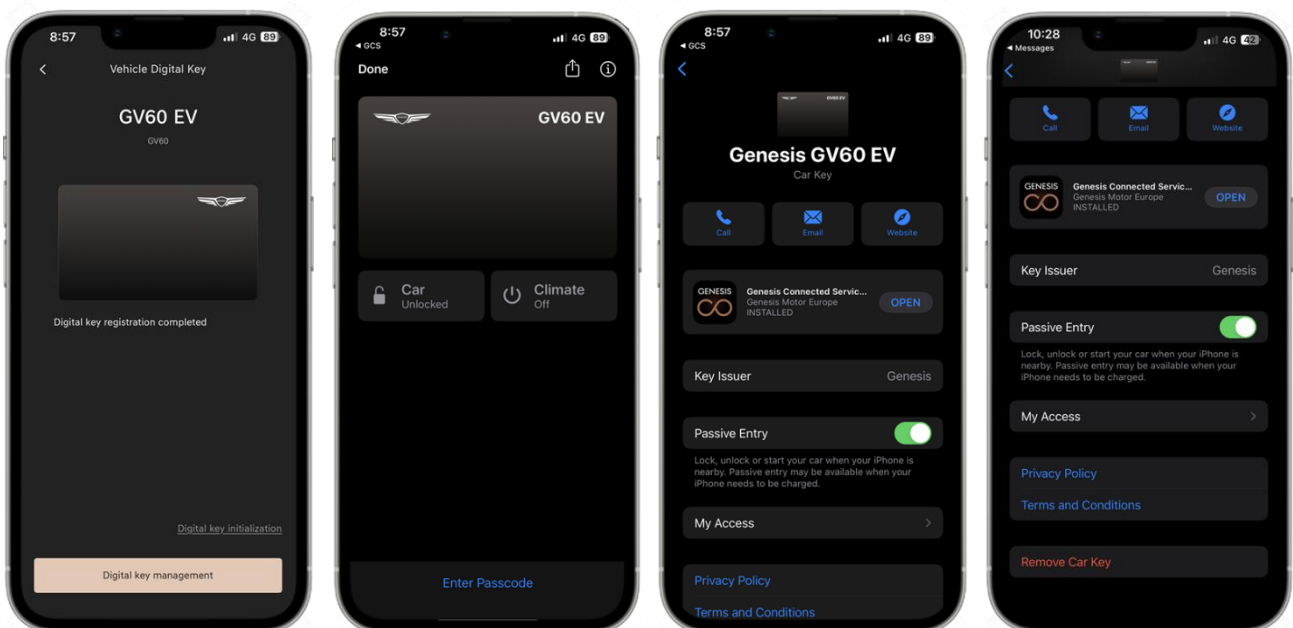
9. KEY DELETION - I. FROM THE DEVICE

You can delete your registered key with your device having the key.

To delete a registered key on your device,
You need:

  I.   (Device) Open GCS App and push the 'Digital Key Management' button in 'Vehicle Digital Key' menu

  II. (Device) Press ⓘ button on the top from the main page showing your registered key

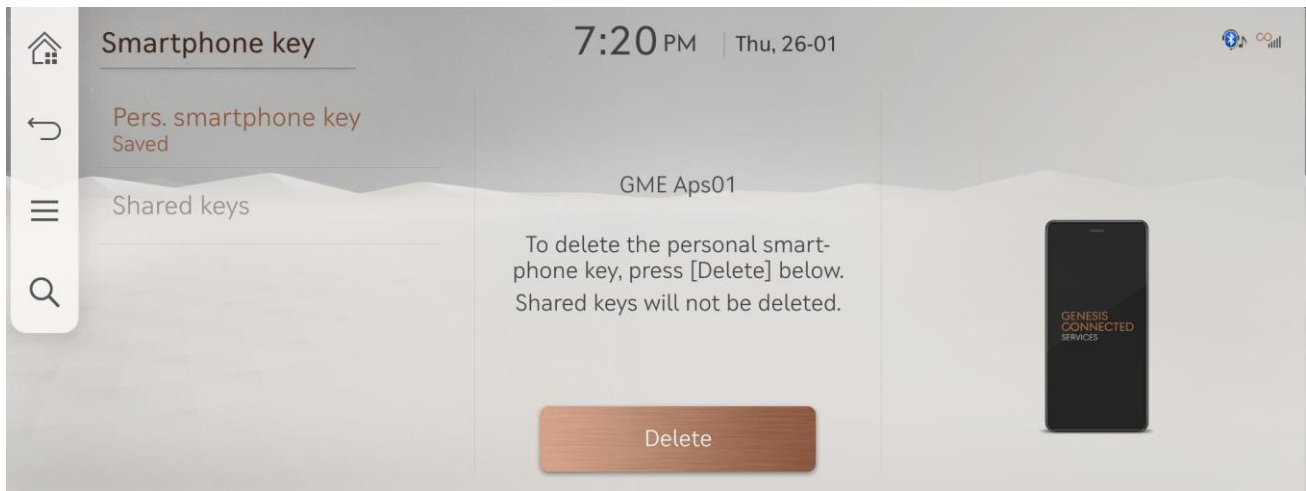 III. (Device) Select 'Remove Car Key'

10. KEY DELETION - II. FROM THE VEHICLE

Key deletion is also available with your Genesis vehicle. But this is valid only for an original Key which initially registered by the owner. The shared keys can be removed either before deleting original key or deactivate your GCS from the vehicle. Once you delete the original key from your device, controlling shared key may be impossible. In this case, please contact Genesis Customer Care channel.

To delete a registered key on Genesis vehicle,
You need:

I.   (Vehicle) Push the 'Delete' button from the display screen from your Genesis vehicle.

(Settings → Vehicle → Digital Key → Smartphone Key → Pers. Smartphone Key)

Any question about the Genesis Digital Key 2 Service?
Our customer care channels are fully opened for you!
(Supporting may be available in business hour.)

[Genesis Call Centre]

Germany: 0800 7244161
(Business hours: Monday - Saturday 9 am to 6 pm)
Switzerland: 0800 003 232
(Business hours: Monday - Saturday between 9 a.m. and 6 p.m.)
United Kingdom: 0800 8048 115
(Business hours: Monday - Friday between 8 am and 8 pm / Saturday between 9 am and 5:30 pm)

[Support E-mail]

Germany: Ask@de.genesis.com
Switzerland: Ask@ch.genesis.com
United Kingdom: Ask@uk.genesis.com

[End]